

PUBLIC UTILITIES COMMISSION

505 VAN NESS AVENUE
SAN FRANCISCO, CA 94102-3298



January 13, 2004

RE: Senate Bill 1563 Regarding Barriers to the Availability of Advanced Communications Services

California Senate Bill 1563 requires the California Public Utilities Commission (CPUC) to convene a proceeding to investigate barriers to the ubiquitous availability and use of advanced telecommunications technology, and to develop a plan to address these barriers. We seek your organization's opinion and help in identifying barriers and in understanding the benefits that your community currently experiences or would enjoy with improved access to the internet. As a local organization at the forefront of bridging the digital divide, your input is critical to providing an in-depth analysis. The final report is due to the Legislature no later than December 31, 2004.

The CPUC Staff developed the attached questions as a mechanism to include your viewpoints and experiences in our report. Your responses to these questions would be extremely helpful to the Staff responsible for drafting this report. Please complete the online survey at <http://www.cpuc.ca.gov/cbosurvey> by Tuesday, February 3, 2004. Alternatively, you may complete the survey in hard copy and mail it to:

Karen Watts-Zagha
California Public Utilities Commission
505 Van Ness Avenue, 4th Floor
San Francisco, CA 94102

In addition, the CPUC Staff will host five meetings around the state to discuss these questions and to provide your community with an additional opportunity to respond to the CPUC's specific questions as well as share other information with our Staff. We hope you will be able to attend one of these meetings.

The meetings will be held on the following dates, times and places:

San Francisco: Tuesday, February 10, 2004, 10:00 am to 5:00 pm

Auditorium
Hiram Johnson State Building
455 Golden Gate Ave
San Francisco, CA 94102

Fresno: Thursday, February 19, 2004, 10:00 am to 5:00 pm

Assembly Room Room 1036
Hugh M. Burns State Building
2550 Mariposa Mall
Fresno, CA 93721

San Diego: Tuesday, February 24, 2004, 10:00 am to 5:00 pm

San Diego State Building
Room B 109
1350 Front Street
San Diego, CA 92101

Los Angeles: Wednesday, February 25, 2004, 10:00 am to 5:00 pm

Los Angeles CPUC office
Auditorium
320 West Fourth St. Ste 500
Los Angeles, CA 90013

Redding: Wednesday, March 3, 2004, 10:00 am to 5:00 pm

Redding City Hall
City Council Chambers
777 Cypress Avenue
Redding, CA 96001

As background, please view the CPUC's initial order convening the proceeding at
http://www.cpuc.ca.gov/word_pdf/FINAL_DECISION/25266.doc
The legislation motivating this effort is Attachment A to this document.

Please let us know if you plan on attending one of the meetings by noting the meeting of your choice on the online survey or by filling out the form at the end of this letter and mailing the form to Karen Watts-Zagha at the address listed above. If you have any questions, or need further information, please contact either Cynthia Walker at (415) 703-2591 or via email at ciw@cpuc.ca.gov or Karen Watts-Zagha at (415) 703-2287 or via email at kwz@cpuc.ca.gov.

Thank you for your help. We look forward to hearing from you.

Jack Leutza, Director
Telecommunications Director

cc.: Susan Kennedy, Assigned Commissioner
Kim Malcolm, Administrative Law Judge
Phyllis White, Telecommunications Division
Cynthia Walker, Telecommunications Division
Karen Watts-Zagha, Telecommunications Division

Organization Name _____

Contact Person _____

Telephone _____

Email _____

_____ (number of people) will attend the following meeting:

- ___ San Francisco, February 10, 2004
- ___ Fresno, February 19, 2004
- ___ San Diego, February 24, 2004
- ___ Los Angeles, February 25, 2004
- ___ Redding, March 3, 2004

